



Terms and conditions of the service

1. Fundación CANNA ensures that the analytical results of samples provided by the client is correct with a margin of error. Fundación CANNA is not responsible for the consequences of the outcome of the analysis.
2. The information contained in the analytical report is exclusively for client use or to whom it has previously been authorized by Fundación CANNA.
3. In the very unlikely event that an error is determined in the analysis result, Fundación CANNA will conduct a new analysis at no cost. Fundación CANNA may also make alternative analysis in the event that it is possible to perform such analysis (e.g with a different methodology) to ensure the results, which will be agreed beforehand with the client. Fundación CANNA will inform the client about potential limitations of this alternative analysis. In no case payment will be returned to the client.
4. With respect to item 3 above, Fundación CANNA is not responsible for any damage or injury suffered by the client or any other person or entity as a result of the analysis.
5. Fundación CANNA does not make any declarations that the results of a certain analysis is fit for any particular purpose (for example, commercial purposes or for the treatment of any disease).
6. The client guarantees that he is legally entitled to possess and deliver the samples provided to Fundación CANNA. Fundación CANNA accepts no responsibility for samples that have not been legally obtained or sent. The client should obtain independent legal advice about its legal rights to own, collect and send samples of Cannabis or its derivatives. Fundación CANNA will not make any declaration that the client is legally entitled to take any action in order to collect and send samples for analytical purposes.
7. The client agrees that the information of their results can be used anonymously for statistical scientific purposes.
8. Fundación Canna provides in most cases the results faster than advertised. No responsibility is accepted for any delay in getting the results.
9. Fundación CANNA performs the analysis of the sample according to their own established methods based on recommendations of internationally recognized entities. The client acknowledges knowing the conditions, limitations and possible margin of error of the method (s) and accepts this. In the event that a certain analysis or parameter can not be quantified with precision (this is the case in some complex samples), the maximum most probable value will be given or it will be indicated that quantification is not possible. In no event, payment will be returned to the client.
10. Fundación CANNA does not have a personal visiting service. The client understands and agrees that, in case the presence of a technician or other worker of Fundación CANNA is required, this service can not be provided. In case of a legal obligation, the client will be responsible for any expenses resulting from the displacement of the person (s) required.
11. The client certifies that the information provided is true and accurate. Fundación CANNA will not be responsible for the consequences caused by the inaccuracy or falsity of the information provided.